



**NEW**



**A first in South Africa!**

## Clientèle Ultimate Dignity Plan



**Clientèle**  
FUNERAL



**The only plan that pays back all of your money – on top of your cover amount**

# Clientèle Ultimate Dignity Plan

## Valuable benefits

### We pay back all your money. Yes, all your premiums back – in cash

The Clientèle Ultimate Dignity Plan is the Funeral plan that will pay back all your premiums, in addition to your cover amount. So, if you take out cover of R50,000 we will pay the full R50,000 to the beneficiaries PLUS we will pay back every single cent paid on the policy for that member. The money will be paid on a valid death claim.

### Half of your premiums back at 65

We know you worry about your family should you die. But you also worry about money when you retire. Clientèle now gives you the option to receive 50% of your premiums back in cash at the age of 65. The money can be used to ease the pressure of not earning an income anymore. The remaining 50% of premiums will be paid back to the beneficiaries upon death. This benefit only applies to main members who join before the age of 50.

### From R170 per month

Valuable funeral cover is available from R170 per month. The Clientèle Ultimate Dignity Plan pays out a cash lump sum in the event of death. Your family can use this money to pay for funeral expenses or to cover additional costs which may arise during this difficult time.

### Pays within 24 hours

The Clientèle Ultimate Dignity Plan pays out valid claims within 24 hours of receipt of relevant documentation. Yes, all valid claims are paid within 24 hours.

### R200 Airtime when you claim

We will send R200 airtime on approval of the claim to help with the necessary funeral arrangements.

### Add up to 13 people on 1 plan

You can choose cover for yourself, your spouse, 3 children and 8 extended family members.

### Individual and Family Plans available

Individual cover is available up to R100,000.

Family cover up to R500,000. 3 Children are covered at no additional cost on your Family Plan.

### Included benefits

- Unveiling benefit
- Grocery benefit
- Transport benefit

### Enhanced benefits

You will have access to a 24 hour funeral helpline where professionals will assist you with various aspects of the funeral arrangements, like grief counselling, repatriation of the body and discounted rates with various funeral suppliers.

### Immediate Accident benefit

You are covered immediately for accidental death.

# Frequently asked questions

## How is it possible for Clientèle to pay back all my money?

We are rewarding you for paying your premiums every month. Many people stop paying their premiums. Not only do they lose that money, but their family is not covered when the inevitable happens. Clientèle have very skilled professionals who know how to create value. That is how we are able to pay back all your money. You have made us the 'People's brand.' Now it is time for us to give even more back.

## How do I get my claim paid out within 24 hours?

Claims will be validated once all necessary documents are received. The documents you need to send for a 24 hour payout are:

- A certified copy of the death certificate
- Certified copies of the deceased's ID
- Certified copies of the beneficiary's ID

We make it easy for you to submit your claim. Choose the method you are most comfortable with:

- Contact us on 011 320 3000
- Fax us on 011 320 3170
- SMS your policy number to 31041 and we'll call you back (standard rates apply)
- Visit our website and click on Claims
- Email us at [claims@clientele.co.za](mailto:claims@clientele.co.za)

## How will I receive the airtime?

Once the claim has been approved, we will send the R200 airtime to the stipulated pre-paid cell number.

## Tell me more about the Grocery, Unveiling and Transport benefits?

The grocery benefit is available as cash or vouchers, paid to the beneficiary for 3 months after the death of the insured. You can choose to have it paid out in one lump sum amount of R3,000 or to receive it as installments of R1,000 for 3 months. The unveiling benefit is a cash amount of R2,000 which is available to the beneficiary within 12 months after the death of the insured. You can choose when to receive the money for the unveiling. The transport benefit is a once off cash amount of R2,000 which can be used to help with the transport arrangements for the funeral. These benefits form part of the total cover amount.

# Clientèle Ultimate Dignity Plan rates

As at June 2018 (subject to change)

Ultimate Dignity Plan									
Member Only									
	R10,000	R15,000	R20,000	R25,000	R30,000	R35,000	R40,000	R45,000	R50,000
18-25	R170	R191	R209	R227	R245	R263	R281	R299	R317
26-35	R189	R207	R225	R243	R261	R279	R297	R315	R333
36-50	R217	R242	R267	R292	R317	R342	R367	R392	R417
51-60	R284	R324	R364	R404	R444	R484	R524	R564	R604
61-70	R447	R498	R549	R600	R651	R702	R753	R804	R855
Member and Family									
	R10,000	R15,000	R20,000	R25,000	R30,000	R35,000	R40,000	R45,000	R50,000
18-25	R228	R253	R278	R303	R328	R353	R378	R403	R428
26-35	R243	R269	R295	R321	R347	R373	R399	R425	R451
36-50	R271	R309	R347	R385	R423	R461	R499	R537	R575
51-60	R342	R416	R490	R564	R638	R712	R786	R860	R934
61-70	R529	R631	R733	R835	R937	R1,039	R1,141	R1,243	R1,345
Extended Family									
	R5,000	R10,000	R15,000	R20,000	R25,000	R30,000	R35,000	R40,000	R45,000
0-25	R22	R30	R42	R53	R65	R76	R88	R99	R111
26-35	R37	R47	R62	R77	R92	R107	R122	R137	R152
36-50	R43	R59	R83	R107	R131	R156	R180	R204	R228
51-60	R58	R81	R114	R148	R181	R214	R248	R281	R314
61-70	R97	R138	R198	R258	R317	R377	R437	R497	R557
71-80	R219	R318	R459	R601	R742	R884	R1,025	R1,167	R1,308



**We will pay all  
your money back.  
The whole cover amount  
PLUS all your premiums.**



## ● For more information

Should you have any questions about this plan or want to know more about any other products from Clientèle, please visit our website on: [www.clientele.co.za](http://www.clientele.co.za) or simply sms us and we will call you back.

### Other products from Clientèle:

**STANDARD LIFE PLAN: sms LIFE to 45487\***

Pays up to R200,000.

**PREMIUM LIFE PLAN: sms PREMIUM LIFE to 45487\***

Pays up to R10 million.

**H.E.L.P PLAN: sms HELP to 45487\***

Pays out up to R200,000 per year.

**PREMIUM H.E.L.P PLAN: sms PREMIUM TO 45487\***

Pays up to R3,000 per day. Paid from day one.

**LEGAL PLAN: sms LEGAL to 45487\***

Superior legal services, 24 hours a day.

\* Standard rates apply.



**Clientèle**

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